

## MPAY PRO - SCHEDULE 1

### 1.0 Fees and Charges

a	Refer to Offer Letter
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### 2.0 Other Value-Added Services Charges (Waived for key-merchant)

a	Statement Retrieval Fee	RM 10.00 per statement
b	Refund Request Fee	RM 10.00 per request
c	Additional Training Fee	N/A
d	Chargeback Processing Fee	RM 25.00 per chargeback
e	Settlement Payment Re-Process Fee	RM 10.00 per settlement

### 3.0 Term

a	24 months
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### 4.0 Risk Management

a	Single Transaction Limit	RM 25,000.00
b	Monthly Transaction Limit	RM 25,000.00

### 5.0 Period for Termination

a	60 days
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### 6.0 Other Fee

a	Cancellation / Rejection Fees	NA
b	Compensation Fee (Lost, Stolen & Damaged Terminal)	RM 1,500.00 (Terminal type: Android Newland N910Pro) RM 1,200.00 (Terminal type: Android WizarPOS Q2)
c	Reactivation Fees	NA
d	Replacement Fees	As above 6.0 (b)

### 7.0 Onsite Technical Support Fee (Waived for key-merchant)

a	Klang Valley area	RM 50.00
b	Rest of Peninsular Malaysia	RM 80.00
c	Sabah/Sarawak	RM 120.00